



Terms and Conditions

1. Detailed description of goods and/or services

African Conservation Trust is a business in the Conservation Heritage and Environmental industry / sector that serves the interests of all South Africans, by providing project products and services to build a more resilient, and environmentally secure South Africa.

2. Delivery policy

Subject to availability and receipt of payment, requests will be processed within **30** days and delivery confirmed by way of email correspondence.

3. Export restriction

The offering on this website is available to anyone in the world.

4. Return and Refunds policy

The provision of goods and services by African Conservation Trust is subject to availability. In cases of unavailability, African Conservation Trust will refund the client in full within 30 days. Cancellation of orders by the client will attract a 20% administration fee.

5. Customer Privacy policy

African Conservation Trust shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from:

http://www.polity.org.za/attachment.php?aa_id=3569.

6. Payment options accepted

Payment may be made via Visa, MasterCard, Diners or American Express Cards or by bank transfer into the African Conservation Trust bank account, the details of which will be provided on request.

7. Card acquiring and security

Card transactions will be acquired for African Conservation Trust via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

8. Customer details separate from card details

Customer details will be stored by African Conservation Trust separately from card details which are entered by

the client on PayGate's secure site. For more detail on PayGate refer to www.paygate.co.za.

9. Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

10. Responsibility

African Conservation Trust takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

11. Country of domicile

This website is governed by the laws of South Africa and African Conservation Trust chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature, Wilderness Leadership School, Stainbank Nature Reserve, 90 Coedmore Avenue, Yellowwood Park, Durban, KwaZulu-Natal, 4004.

12. Variation

African Conservation Trust may, in its sole discretion, change this agreement or any part thereof at any time without notice.

13. Company information

This website is run by African Conservation Trust (a registered Trust) based in South Africa trading as African Conservation Trust (ACT) and with registration number IT2174/2000/PMB and Carl Grossmann (Chairman), and Stephanus Francois du Toit (CEO).

14. African Conservation Trust contact details

Company Physical Address:

c/o Wilderness Leadership School, Stainbank Nature Reserve, 90 Coedmore Avenue, Yellowwood Park, Durban, KwaZulu-Natal, 4004

Email: talk@projectafrica.com Telephone: +27(0)31 4628642